

ezSoftware - 2007 Required Hardware Guide

This document describes the hardware required to use ezSoftware products.

Computers Recommended

Our customers have experienced positive results when using products from Dell, Hewlett Packard, Sony or a Custom-built (high-end) IBM compatible computer from a trusted local computer provider.

Use the following checklist when purchasing your new computer:

- An Intel Pentium Processor (as opposed to Intel Celeron or AMD processors). We recommend the Intel Pentium Processor because of its proven reliability and stability in business environments.
- As much RAM as you can afford. (1 Gigabyte of RAM should be the minimum).
- Backup device such as a CD or DVD writer, FireWire, USB external hard drive, etc.
- A Network Card or onboard Network connection (NIC).
- 56Kb modem (see details below)
- Parallel Printer port (see details below)
- Printer (see details below)
- Windows XP PRO**, Windows 2000 or Windows 2003 is required if utilizing our free technical support. Support for Novell networks, Windows 95, Windows 98, Windows ME or Windows XP Home (especially if a network is being utilized) is offered on a limited basis.

As a general rule in computing, businesses should purchase the second or third best equipment available to prevent antiquation (you will always pay a premium for the very "best" equipment).

Laser Printers Required (required for ezLien or ezDMV's Laser Library)

A Laser printer is required if using the ezLien software or the ezDMV software when the *optional* ezDMV Laser Library is ordered.

- A Hewlett Packard Non-Multifunctional LaserJet series (**HP LaserJet 1300 series or newer**) is required. Our customers who've used the HP LaserJet 2420 (retail \$550) have experienced positive long-term results. A **Parallel Port printer cable connection is required**.

ezSoftware offers limited support for USB connected printers and does not support combination FAX/Copy/Laser style printers. Visit our Support Forums at www.ezSoftware.com/phpbb2/ for more information.

Dot Matrix Printers Required (Only required for ezDMV – not ezLien)

We recommend the Panasonic or Epson line of Dot Matrix impact printers. We offer limited support for Okidata printers. **Parallel Port printer cable connection required** – ezSoftware offers limited support for USB printers. Visit our Support Forums at www.ezSoftware.com/phpbb2/ for more information.

56k Modem Required (required if requesting DMV Records)

A 56k modem is required to connect to the California DMV's computer system. We recommend the 3Com/US Robotics USR 5610B modem. Win-modems are not recommended. Additionally, pcAnywhere and/or Remote Desktop will be utilized for the free support of your product; so a modem (or broadband internet connection) is required for our support.